ANNUAL REPORT 2023

North Perth Public Library



A Message from our Board Chair

Welcome! As Chair of the NPP Library Board, I have marveled at the impact the North Perth Public Library is having in our community. Everyday, remarkable things happen at our 3 branches. Individuals without technology, access the library's computers, apply for jobs, or connect with friends across the world. Newcomers become more confident in English, toddlers enjoy story time, teens participate in workshops, and patrons discover something they didn't even know they were interested in through our resources and programs.



Our innovative Library team have launched of a variety of new programs that connect our patrons as well as welcoming new community members into our library in exciting and unexpected ways. The introduction of our fine free policy, meet and greet evenings, workshops for every age, and our continuing focus on providing quality service. Our libraries inspire learning, spark curiosity, and connect people!

This past year has continued to be one of significant change for North Perth Public Library, Ellen Whelan assumed the role as permanent CEO and the board welcomed two new members, Martin Shadwich and Raisa Abrahim. Our thanks to John McLeod, Shirley Lynch, and Becky Beuerman, for their years of dedication to NPPL Board. The board wishes the recognize the support of the North Perth Friends of the Library for their commitment and investment in our library. They initiated and funded the Period Project and have been recognized for this innovative idea.

And finally, we couldn't do this amazing work without the dedication of our Library team. In times of great challenge, our staff goes above and beyond to reach out to the community, connecting people together. I look forward to our next chapter.

Terrance Ritchie

North Perth Library Board - Chair

NORTH PERTH PUBLIC LIBRARY



SNAPSHOTS FROM OUR 2023 YEAR!

We are a team of 13 and are supported by volunteers and summer staff. 5 employees are full-time, 6 are part-time, and we have 2 students.

We offered 6,600+ hours of FREE inclusive and diverse programming this year! Between all of our spaces, both physical and digital, we currently have <u>136,699</u> items for you to borrow!

The North Perth community borrowed <u>146,761</u> items in 2023!!

3

We have over 7,546 items in our collection that are NOT books!

NORTH PERTH PUBLIC LIBRARY

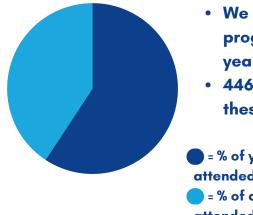
North Perth Public Library's 2023 Statistics

OUR PHYSICAL SPACES

- NPPL has 8,089 members
- Atwood card usage increased by 14.9%
- Monkton card usage increased by 6.1%
- Listowel card usage increased by 16.9%
- 45,561 individuals visited NPPL this year!
- 396 new cards were issued
- Our public computers were used 4,037 times
- We were open to the public for 4,154 hours
- Volunteers helped us for 281 hours this year



OUR PROGRAMS



- We ran 528 programs this year!
- 4464 attended these programs
- = % of youth that attended programs
 = % of adults that attended programs

OUR COLLECTIONS

- We have 44,815 items for you to borrow
- There were 109,905 check outs this year
- 476 patrons received books through our ILLO process
- Our courier delivered PCIN books 200 times this year!



OUR DIGITAL SPACE

- 36,856 digital check outs
- The public used our free wifi 5,292 times throughout the year
- Our website was visited 8,182 times
- Our collection of online resources were accessed 82,056 times
- There are 91,884 items to borrow in our digital collection



Statistics reflect all three branches (unless specified) and is the total from the 2023 year NORTH PERTH PUBLIC LIBRARY

2023 Top News & Accomplishments

OUR SPECIAL COLLECTIONS GREW!

This year was a BIG year for our special collections! We added items like CO2 monitors, Cyclones hockey passes, snow shoes, squash kits, radon detectors, and so much more. Come in and check it out – literally!!

PROGRAMS, PROGRAMS, PROGRAMS!

2023 featured SO many programs for different ages, interests, and purposes. Topics diversified, quality increased, and feedback was only positive! Our team worked collectively to reduce barriers, educate, and connect our community. Some program highlights were introducing Quiet Nights at the Library, Hair Care 101, and Toddler Nutrition.

A REAL PAGE TURNER!

Throughout the summer of 2023, we offered two reading challenges, one for adults and one for children. Overall, we had 766 individuals participating! This engagement was amazing and seeing so many excited about literacy was incredible.

WAIT 'TIL YOU SEE WHAT IS COMING IN 2024!

Our team is gearing up for the 2024 year and we cannot wait to share with you all. For now, be sure to check the current offerings on our website and keep your eyes peeled for what's coming!

NORTH PERTH PUBLIC LIBRARY

ALL OF THIS TO SAY:

THANK

YOU!

We are so thankful for the North Perth community and their constant (if not increasing) support in our libraries. We truly love what we do, what we offer, and what we stand for and hope this radiates through our services. We continue to prioritize our 2023-2027 Strategic Plan where we work towards reducing barriers, growing out into our community, and aim for sustainability and good stewardship. Thank you for our 2023 year – we are humbled and inspired by the results of this annual report.

| A | | |
|------------------------------|------------------------------|----------------------------|
| <u>Atwood:</u> | Listowel: | <u>Monkton:</u> |
| 218A Main Street, Atwood, ON | 260 Main St. W. Listowel, ON | 200 Nelson St. Monkton, ON |
| (519-356-2455) | (519-291-4621) | (519-347-2703) |
| Mon 12-5 | Mon 10-8 | Tues 11-2 |
| Tues 3-8 | Tues 10-8 | Wed 3-8 |
| Thurs 11-2 | Wed 10-8 | Thurs 3-8 |
| Sat 1-3 | Thurs 10–8 | Sat 10-2 |
| | Fri 10-8 | |
| | Sat 10-3 | |